

Butte County In-Home Supportive Services (IHSS)
Advisory Committee Meeting
February 10, 2026
10:00am – 12:00 pm
Condor Room, 765 East Avenue
Chico, California

1. The meeting was called to order at 10:11 a.m. by Mark Gordon, Chair. Committee members attending were Sarah May, Emily Upton, Kara Hall, Kristi Sherer, Tammy Solano and Delcie Mills. Facilitator Terri Petersen was also present.
 2. Vice Chair Sarah May announced that a quorum was present.
 3. The minutes of the August 12 and November 18, 2025, meetings were presented for approval. The motion was made by Tammy and seconded by Kara. Approval was unanimous.
 4. As a quorum was present, the meeting schedule for the committee for 2025 was approved. The dates are February 10, May 12, August 11 and November 10, 2026. The vote was unanimous.
 5. Kara Hall of the Public Authority was recognized by the committee as a Celebration of Heroes Award recipient.
 6. Emily Upton gave an update on DESS. Staffing challenges are improving. One new staff member is learning their role. It is hoped that two additional staff will be hired and that interviews will begin soon. IHSS Telehealth continues to have workload issues. It has not yet been rolled out in Butte County, and it is hoped that the state will modify procedures. The intent of Telehealth is to improve workflow for staff by lessening the need for in-home visits. Currently the staff has 15 days following a survey to follow up and then a home visit is mandatory.
- Penalties for CIFCO cases are currently minimal. The department is struggling to keep up with intake. There are currently approximately 5300

IHSS cases, over 2000 of which are CIFCO. As of July 1, CIFCO penalties are decreasing.

7. Kara Hall gave an update for the Public Authority. Interviews to fill open positions are to be held next month. There have been no significant updates to legislation. CAPA recently discussed availability of back-up providers. The practice of recipients who are not yet approved for IHSS “hiring” providers was discussed.

8. There were no public attendees or comments.

9. The next meeting of this committee will be held May 12, 2026.

10. The meeting adjourned at 11:48 am.